



Quality Assurance Roles within Alpha Training

THE ROLE OF THE ASSESSOR

- Arrange convenient visits to the workplace for assessment purposes
- Judge the evidence of a Learner's performance, knowledge and understanding against the national standards
- Decide whether the learner has demonstrated competence and provide constructive feedback

THE ROLE OF THE INTERNAL VERIFIER

- To advise assessors and maintain the quality of assessment in a centre
- Sample assessments systematically to confirm the quality and consistency of assessment decisions made by assessors

THE ROLE OF THE EXTERNAL VERIFIER

- Check the quality and consistency of assessments within the Alpha Training by systematic sampling
- Make regular visits to Alpha Training to ensure required criteria for the centre approval with awarding bodies are met and maintained